

2019 TERMS & CONDITIONS

When confirming your event with Social Pantry Café, Social Pantry LTD you, as the client, are subject to the following Terms & Conditions:

- A deposit payment of £150 is required to hold the date
- Your final bill will be required to be paid on the night of the event
- Corkage is charged at £15 per bottle and must be agreed in advance
- In the event of cancellation you will lose your booking deposit
- In the event of cancellation within 7 days of your event date you will be required to pay the full invoice
- All prices are subject to alteration depending on the agreed final number of guests.
- Any complaint must be made promptly, in writing no more than 7 days from the date of the function concerned
- The company requires final number of guests 14 working days before the event
- The company requires all dietary requirements 14 working days before the event
- Music is allowed to be played until 11pm.
- Please be aware that occasionally certain dishes, wines or vintages may become unavailable at short notice or due to supply difficulties or the quality of produce delivered to us does not meet our approval. In this event we will source the closest substitute.
- Insurance: Queries regarding Social Pantry Insurance and Public Liability please email: alex@socialpantry.co.uk
- Law of Contract The performance, validity, construction and all aspects of the agreement between the Company and the client shall be governed by English law and the courts of England shall have exclusive jurisdiction in relation thereto.
- Health and Safety: Under the provisions of the legislation Food Safety Act 1990, Food Hygiene (England), Regulations 2013, EU Regulation 852/2004 Social Pantry is required to monitor the safety of the food at all steps in the process from purchasing through to service to the end consumer. Currently Social Pantry provides this service with the end process completed on the Client's premises. It is not possible for Social Pantry to monitor the safety of foods left with the Client and therefore Social Pantry shall not leave any left over foods on the premises.

PLEASE NOTE Allergies: Social Pantry operates in a kitchen that handles nuts and products containing nut traces and, whilst taking all necessary precautions, will not take any responsibility for any medical issues caused as a result of nut consumption or allergy flare.