



Table Lumière

Room hire: £200.00

All bookings require the completion of a contract agreement with credit card details. To confirm a booking, the contract agreement must be returned within 7 days by fax on 020 7629 8686 or via email alainducasserervations@alainducasse-dorchester.com otherwise the provisional booking will be released.

At any point, should we receive a second enquiry for use of the room on the date of your provisional booking, you will be asked to return this completed and signed form within 24 hours, failure to do so will result in the space being released to the second party.

General terms and conditions

I. CANCELLATION

Verbal cancellations cannot be accepted and must be made in writing and sent by email to alainducasserervations@alainducasse-dorchester.com

- ✓ In the event of a cancellation in whole by the client within 7 working days prior to the reservation date, the full deposit will be non-refundable.
- ✓ In the event of a cancellation in whole by the client within 48 hours prior to the reservation date, a cancellation fee of £135 per guest will be charged in addition to the deposit.

II. GUEST NUMBERS

Final numbers must be confirmed 2 working days in advance. Should the numbers fall below the final guaranteed number or should the numbers drop without prior arrangement, the management reserve the right to charge, in full, for the number of persons anticipated.

III. DRESS CODE

The dress code of Alain Ducasse at The Dorchester is smart-elegant. All guests must refrain from wearing shorts, T-shirts, and sportswear (including but not limited to sneakers/ trainers/ rubber shoes, flip flops), as these are not permitted. Jackets are preferred for gentlemen along with collared shirts. Formal footwear is required for all. Jeans are acceptable so long as they are not torn or faded.

Management reserves the right to refuse entry to the premises to guests not respecting the dress code and charge an additional cancellation fee equivalent of the prearranged menus and pre-ordered beverages.

IV. MENUS AND DRINKS

Menus *must* be pre-selected in advance and any known dietary requests noted. The Menus and prices are subject to change on a regular basis. In addition to the menu prices, all drinks (including mineral water and coffee) will be charged for according to consumption.

V. TIMINGS

For lunch bookings access to the private room is from 12.00pm until 4.00pm, at which time the room must be vacated. For dinner bookings access to the private room is from 6.30pm. If specific timings are required for an event, the management must be informed of these in advance.

VI. LOSS AND DAMAGE

Alain Ducasse at The Dorchester accepts no responsibility for the loss or damage to any items left in its care. All items are left entirely at the owner's risk.

VII. INVOICING AND ACCOUNT

We do not offer customer accounts, nor do we offer company invoicing. All outstanding balances *must* be settled, in full, at the end of the event. We accept all major credit cards and cheques can only be accepted by prior arrangement.

VIII. GRATUITY AND VAT

Discretionary service charge of 12.5% will be added to all food, beverage and room hire items on the final bill. All prices quoted include VAT at 20%.