

## **Terms and Conditions**

Battersea Dogs & Cats Home ("BDCH") is delighted to welcome visitors attending events at our venues.

### **1. Safety Around Animals**

BDCH is a working animal rescue centre caring for dogs and cats. Safety of visitors to BDCH is extremely important and therefore visitors must not physically interact with any animals being moved on-site by BDCH staff, or that are resident at BDCH kennels or catteries, without permission from a BDCH member of staff.

Specifically, visitors must not approach or touch any dog without checking first with the BDCH staff member handling the dog. Visitors must not put their hands through the bars in any dog kennel area at any time.

### **2. Security**

All visitors must sign in and out at main reception and follow any instructions given to them by BDCH staff or Security Staff at all times whilst at BDCH.

Visitors must not enter any areas that are not open to the general public.

### **3. Visitor's Property**

BDCH accepts no responsibilities for loss or damage or any visitor's property left in its care. All visitor's property is the responsibility of the owner.

### **4. Smoking**

Smoking (including e-cigarettes) is not permitted anywhere on BDCH sites.

### **5. Alcohol**

Alcoholic beverages of any kind may not be consumed on BDCH at any time.

## **Frequently Asked Questions**

Q Can I visit the dogs and cats?

A Our kennels and cattery are open to the public and visitors are welcome to visit them during opening hours which are 10.30-17.00 daily except on Thursdays when the opening hours are 13.00-17.00.

Q Is there parking on site?

A Parking of up to five vehicles is available. Parking must be pre-booked one week prior to the date of events and is subject to availability.

## **Directions**

### **Driving from the M25**

- Leave the M25 at Junction 13 and follow the signs for the A30 to Egham

- At the first roundabout take the third exit onto the A308, past the Runnymede Hotel
- Continue along the A308, and at the mini-roundabout turn left, signposted Englefield Green
- The centre is on your left hand side.

#### **Driving from the M4**

- Coming from the west, leave the M4 at Junction 6 and head south on the A355, Windsor and Eton Relief Road
- At the Windsor roundabout take the 2nd exit, Goslar Way (A308) following signs to Staines
- Follow the A308 along Osborne Road, Albert Road and into the Straight Road
- Carry along the Straight Road and at the first mini roundabout turn right into Priest Hill, A328
- The entrance to the centre is approximately 400 yards on the left.

#### **Nearest bus route and train station**

From Windsor train station walk to the Parish Church bus stop or from Egham train station walk to the Arndale Way bus stop and catch the 71 bus.

#### **Disabled access**

The meeting room at Battersea Dogs & Cats Home – Old Windsor is located on the first floor of a building without a lift and therefore may not be accessible to people with disabilities. Contact us for more information.