**Conditions Of Use for The Climbing Hangar London Bouldering Centre**

# Risks - “The British Mountaineering Council recognises that climbing and mountaineering are activities with a danger of personal injury or death. Participants in these activities should be aware of and accept these risks and be responsible for their own actions and involvement.”

Although the climbing centre is an artificial environment the risks involved are **no less serious than when climbing outside** on a crag or mountain. There is an additional risk that bolt-on holds can spin or break and cause falls.

The soft flooring under the bouldering walls is designed to provide a more comfortable landing for climbers falling or jumping from the bouldering wall. **THE SOFT FLOORING DOES NOT MAKE THE CLIMBING ANY SAFER.** Broken and sprained limbs are common on this type of climbing wall despite the soft landing. **Uncontrolled falls are likely to result in injuries to yourself or others.**

Climbing **beyond your capabilities** on any wall is likely to result in a **fall**. Any fall may result in an **injury** despite the safety systems in place to avoid it. You must make your **own assessment of the risks** whenever you climb.

# Our Duty of Care - The rules of the climbing centre set out below are not intended to limit your enjoyment of the facilities. They are part of the duty of care that we, as operators, owe to you, the customer, by law. As such they are not negotiable and if you are not prepared to abide by them then the staff will require you to leave our premises.

**Your Duty of Care -****You also have a duty of care** to act responsibly towards the other users of the centre. Statements of ‘Good Practice’ are posted around the centre adjacent to the relevant facilities. These describe the accepted methods of use

and how customers would normally be expected to behave towards each other.

All climbing at The Climbing Hangar London Bouldering Centre is unsupervised unless you are in an instructed session or supervised by a registered adult.

**Unsupervised climbing is just that!** Staff will provide whatever help and advice they can, but instruction in the use of bouldering and climbing techniques will only be provided where it has been booked and paid for in advance. If you are not **confident** in the use of any climbing or bouldering techniques then **do not** **attempt them** without the supervision of someone who is competent to advise you.

Anyone who has not registered is classed as a **novice** and **must not** undertake climbing without supervision.

# Supervised Climbing - An adult who has registered at the centre may supervise up to two novice climbers as long as they are prepared to take full responsibility for the safety of those people. Groups of three or more novices must only be supervised by an instructor holding the relevant Mountain Leader Training qualification.

**Children –** All children in the centre must be **in the sight of the supervising adult at all times** unless they have been assessed by the management and registered for unsupervised climbing.

An adult may bring a maximum of two children on site per visit.

***Helmets –*** *Under fourteen-year olds must wear a helmet when under the supervision of The Climbing Hangar London staff. Fourteen to seventeen-year olds need permission to climb without a helmet. If children are under the age of 14 but under the supervision of an adult not directly employed by The Climbing Hangar London the child’s helmet is worn at the adult’s discretion.*

**Loss of Personal Property –** The Climbing Hangar London accepts no responsibility for any loss of or damage to customer’s personal property whether they are in lockers or not.

**RULES**

## General Safety

* Report to reception on each visit before you climb.
* You must exercise care, common sense and self preservation at all times.
* Report any problems with the walls, fittings or other climbers’ behaviour to a member of staff immediately.
* Be aware of the other climbers around you and how your actions will affect them.
* Do not distract people while they are climbing.
* Stand well back from the climbing surfaces when not climbing.
* Never stand directly under someone who is climbing. unless you are spotting a climber.
* Spotting is an activity that exposes both the climber and the spotter to risk of injury
* Only climb on the climbing surfaces; not on support structures or parts of the building.
* Do not run in the centre.
* Always climb within your capabilities and descend by the provided descents, down climbing, a controlled jump or, at the very least, a controlled fall.
* Never climb directly above or below another climber.
* We do request that you keep your chest covered while in the Bouldering Area.
* Do not climb when under the influence of alcohol or any drugs that may impair your judgement as this will increase your risk of injury