

GOOD HOTEL VENUE TERMS AND CONDITIONS

PAYMENT TERMS AND CONDITIONS

100% of the contracted costs must be paid at least 7 days prior to the event date. A non-refundable payment of 50% will be payable on signature of the contract and the remaining balance plus any additional services must be received in cleared funds 7 days prior to the event.

EVENT CONDITIONS

Approximate numbers must be supplied at least 10 working days before the event. Final numbers are required at least 5 working days before the event. Should your final numbers drop below guaranteed minimum numbers stated within your contract, then you will remain liable to pay a sum equal to the value of the account based on the minimum numbers, stated at the time of booking.

Any variation to the services that is requested must be notified in writing to Good Hotel London no less than seven days prior to the event. Good Hotel London will endeavour to comply with any variations to the quotation that may be necessary, subject to agreement with The Hirer. For the avoidance of doubt Good Hotel London shall not be obliged to make any such variations.

Bar and wine prices are correct at the date of printing but such items are subject to alteration without notice.

ACCESS TIMES

Access to the events space for contractors and the hirer **is 1 hour prior** to contracted time as stated; unless otherwise confirmed in writing by Good Hotel London.

DEPARTURE TIMES

The Hirer must ensure that all Guests have vacated the event space no later than the contracted finishing time.

The Hirer and Contractors will be allowed one hour after the contracted departure time to clear all equipment and debris.

If additional time is required a penalty charge of £150.00 plus VAT per hour will be charged to the Hirer/Contractor.

FURNITURE

The Hirer must use the tables and chairs provided by the venue. This is provided at no extra cost.

INSURANCE

If external contractors are being used for the event, Good Hotel London must be in possession of the company's public liability insurance of no less than £5,000,000 and contact details. Failure to comply may result in contractors not given access on site.

FORCE MAJEURE

Good Hotel London should not be liable for any loss due to any circumstances which include, but not exclusively, breakdown of machinery, failure of supply of electricity or other utilities, leakage of water, fire, flood, explosion, strike or labour dispute, external road or building works, Government restrictions, Force Majeure, act of terrorism or any circumstance outside the control of Good Hotel London which may cause the event to be interrupted or cancelled.

LIMITATION OF LIABILITY

No Liability is accepted for loss, damage or consequential loss, except to the extent required by law caused by the Company's failure to perform its obligations (whether that failure is due to negligence on the part of the Company, its officers, employees or sub-contractors or due to other causes), but nothing here in shall exclude the Company's obligation to pay compensation for death or personal injury as required by law.



GOOD HOTEL™
LONDON

In the event of any damage, including loss of any equipment (cutlery, crockery, furniture, fittings, kitchen equipment, etc) caused to Good Hotel London equipment, whether owned by Good Hotel London or hired in for the purpose of the delivery of the event, then the Client agrees to be wholly responsible for making good the said damage/loss, either by way of replacement or payment of full replacement value. The Client's obligation is not limited to the situation where the damage or loss has been caused wilfully by it, but extends to the situation where the damage or loss may have been caused accidentally or inadvertently.

GOVERNING LAW

This contract shall be governed by and construed in accordance with the laws of England and shall be subject to the jurisdiction of the English Courts.

DATA PROTECTION

We reserve the right to use details of all events including menus and photographs in promotional material except where expressly asked not to by the client. We reserve the right to keep records of clients contact details for promotional material unless expressly asked not to. Your details will not be made available to other parties.

CATERING

All food and beverage for the duration of the event must be purchased from Good Hotel London; a breakdown of which can be found below. Good Hotel London is to provide all food and beverage for your event. Any event found providing own Food and Beverage without prior authorisation in writing from Good Hotel London will have the food or drink confiscated and disposed of.

CATERING BREAKDOWN – *all menus are subject to change as we source all produce locally and seasonally*

FOOD ALLERGIES

We will try to accommodate all dietary requirements. However please note that some of our food, may contain or have traces of Cereals containing gluten, namely: wheat (such as spelt and Khorasan wheat), rye, barley, oats; Crustaceans for example prawns, crabs, lobster, crayfish; Eggs; Fish; Peanuts; Soybeans; Milk; Nuts: namely almonds, hazelnuts, walnuts, cashews, pecan nuts, Brazil nuts, pistachio nuts, macadamia (or Queensland) nuts; Celery (including celeriac); Mustard; Sesame; Sulphur dioxide/sulphites; Lupin which includes lupin seeds and flour; Molluscs like clams, mussels, whelks, oysters, snails and squid. Good Hotel London cannot however be held responsible for any issue resulting from food allergies.

LATE NOTICE BOOKING FEES

If an event is organised with less than 5 working days' notice and subject to receiving signed Terms and Conditions, a late notice booking fee may be applicable.

SCHEDULE OF PAYMENT – NON BEDROOM RELATED

100% of the contracted costs must be paid prior to the event date. A payment of 100% will be payable on signature of the contract and the remaining balance including any additional services must be received in cleared funds prior to the event. Invoices must be paid no later than 7 days from the date of invoice.

EVENT CANCELLATION

If you cancel your event, you will be subject to cancellation fees as set out below. Outstanding invoices not paid within 7 days of the invoice date will incur charges.



GOOD HOTEL™
LONDON

Cancellation fees will be based on the quoted price per guest multiplied by the minimum guaranteed number of guests or, the actual confirmed numbers if given, whichever is the greater.

Up to 61 days before the event, cancellation will result in the catering deposit being forfeited;

If event cancelled between 60 – 29 before the event, then cancellation fee payable will be 50% of the total account including deposit; 28 days and up to the event, 100% of the total account, including catering deposit.