

COVID-19 NEW OPERATING MEASURES

INCIPIO

The safety of our staff and guests is our main concern, so we will be following government guidelines when operating. We ask that customers familiarise themselves with the guidelines before entering our venues and adhere to these guidelines at all times when at the venue.



SANITISER

We will provide sanitiser for all customers to use. We have sanitiser dispensers around the venue which we encourage guests to use frequently.



CLEANING

All customer touch points such as, handrails, tables, seats and toilets, will be frequently cleaned before, during and after an event.



TEMPERATURE CHECKS

Temperature checks are mandatory for all staff prior to starting their shift



1M+ DISTANCING

We have amended the layout of our venues to allow 1+ meter distancing between tables. This will be updated along with government guidelines.



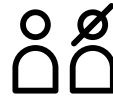
FACE MASKS

All staff will have the option to wear face masks and shields. We ask that passengers bring their own face coverings should they like to wear one.



TABLE SERVICE

We will offer table service in addition to bar service. The bar staff will take orders from your table and return with your drinks. Menus will be provided via QR codes at your tables.



REDUCED CAPACITY

Our venues will be operating at a reduced capacity to ensure social distancing guidelines can be maintained. We will continue to review the guidance so if we can increase our capacity we will.



NOTIFY US

Please notify us if you become unwell with COVID-19 symptoms up to 14 days after being at the venue. We ask that you don't come to the venue if you or anyone in your household has symptoms of the virus.



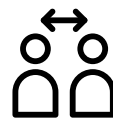
AIR FLOW

The roof (weather dependent) and all windows and doors will be kept open to maximise the fresh air flow rate.



CONTACTLESS PAYMENTS

Contactless payments only, we will wipe down touchpads between each use.



SOCIAL DISTANCING

We ask that you respect and maintain social distance where possible whilst at the venue.



SOUND

Music will be kept at a volume in line with current government guidelines. No dancing will be allowed as per current guidelines.

Thank you in advance for your cooperation.

If you have any queries, please get in contact with a member of our team.



LET US TAKE YOU
SOMEWHERE ELSE